



FREQUENTLY ASKED QUESTIONS

1. How many cameras do you use?

2-8 cameras for the ceremony and 1-4 cameras for the reception depending on the package and venue restrictions.

2. How many videographers do you use?

1, 2, or 3 videographers depending on package.

3. Additional DVD/BluRay disc fee?

\$30.00 for DVDs, \$35.00 for BluRay discs

4. How long will the Overall Video be?

There are typically several videos delivered: a highlights film, and optionally, a full length feature film, a complete ceremony film, a complete toasts film, a save-the-date film, a Love Story film, etc. We offer three highlights film choices: our **Just Married Film** is 5 minutes, our **Reflections Film** is 10 minutes, and our **Signature Film** is 15 minutes. We also deliver a ~1 minute preview trailer. Our full feature length film, **Remember the Day**, is typically 20-25 minutes. We also offer many additional production videos such as complete ceremony, complete toasts, rehearsal dinner highlights, photo montage, love story, bridal spotlight. Depending on options chosen, the entire video could be 1 to 1½ hours in length.

5. How is the video presented?

Our films are delivered in High Definition mp4 format on a flash drive. DVD, High Definition BluRay discs, and other formats are available.

6. Is there a website to view our video? If so, what is the fee?

Our highlights films will be made available online for posting on Facebook and other social media sites. We produce a preview trailer within a few weeks after your wedding that is posted on Facebook at no charge (with your permission). We also publish the entire wedding video (all chosen films) in a private, password-protected area of web for a minimum of 6 months at no charge.

7. Can we purchase the raw footage?

Raw footage may be purchased once the video package has been delivered. The footage will be delivered on a flash drive.

8. What happens to the raw footage after the wedding?

Our contract specifies that we will keep raw footage for a minimum of 120 days.



9. How many years have you been in business?

15 years. We have filmed over 500 weddings, events, and corporate films.

10. Weddings are what percentage of your business?

90% (we also do some corporate/commercial videos, bar/bat mitzvahs, theatrical/choral events, etc)

11. How many weddings do you do per year?

We film an average of 35 weddings per year.

12. Do you document the wedding yourself or have an assistant?

We have four people in our company available for filming.

13. Do you visit the ceremony and/or reception site prior to the wedding?

We try to visit all ceremony/reception venues in advance when possible if we are not familiar with the facility.

14. Can you film the rehearsal dinner as well?

Yes. Coverage and production can include any events other than just the ceremony and reception.

15. Do you offer live internet streaming of the ceremony and/or reception?

Yes. We can live stream the ceremony. We can also live stream the reception if venue logistics permit it. Adequate internet service must be available at the venue to support live streaming.

16. Describe your style.

We offer both cinematic style and documentary style production.

17. What is your payment policy?

A \$500 non-refundable deposit is required to reserve the date. We meet with the bride/groom ~2-3 weeks prior to the wedding to review details/timeline of the day and to discuss any unique events that will occur that we need to be aware of. The balance is due at that time. We take credit cards, and the client can optionally make payments and view their invoice online (password-protected) on our web site.

18. What is your cancellation policy?

The deposit is non-refundable. If additional payments beyond the deposit have been made, those payments will be refunded unless work has already been performed, such as creating a Photo Montage for the rehearsal dinner.

19. What type of equipment do you use?

We primarily film with DSLR cameras (Canon 5D, 70D, and 60D). We also use a Canon XA20/XA30 camera and GoPro cameras for ceremony. We have Sony Z1U HDV (High Definition) cameras and Canon HV-30 High Definition cameras for backup. We use Sennheiser G2 wireless microphones, Zoom H4/H5 and H2 solid state recorders, placed on the groom, officiant, readers, strings, and DJ/house audio system for audio capture. We rarely need additional lighting. But we have small on-camera lights available for use when absolutely necessary.

20. Do you bring backup equipment?

We always have additional cameras and audio recorders on site as backups. We utilize as many of these as possible during the taping of the event to guarantee the audio and video of the event is captured even in the unlikely event of equipment failure.

21. Do you offer projection equipment rental and/or projection services

We have projection equipment available for rental. We also can provide onsite projection services for rehearsal dinners, receptions, etc.

22. Do you have liability insurance?

Yes

23. How long until the video is completed?

Typically 12-14 weeks

24. Are you a member of professional associations?

Yes. We have been members of **WEVA International (Wedding and Event Videographers Association)** (<http://www.weva.com>) since we started our business.

We are also founding members of **GAPVA (Greater Austin Professional Videographers Association)**. (<http://www.gapva.org>)

25. Have you received any awards or other external recognition?

- Silver ***Creative Excellence Award*** from WEVA International (<http://www.weva.com>)
- Voted ***The Knot Best of Weddings***
- Austin "Glammy" Award
- **WeddingWire** Couples' Choice Award
- **Bliss Bridal Magazine** "Top Quality Vendor" Award